

NOTICE

MEFF 18/2024

Information regarding July 31st incident

MEFF

2 agosto 2024

On Wednesday, July 31st, SIX experienced a technical issue which caused an outage of market data and index dissemination via MDDX feeds (Consolidated feeds). The technical incident occurred at 09:01 CET and was solved at 13:26 CET. The incident was caused by a processing problem in the SIX Swiss Exchange environment on Tuesday, July 30th, which led to a misconfiguration and, once trading started on July 31st, to a data consistency issue. This caused a termination of the MDDX data dissemination system. The incident was not related to a cyberattack or any other external event.

The problem was solved permanently and intensive checks have not shown any further unexpected behaviour of our systems.

Due to the failure no market and index data could be disseminated via MDDX for BME, SIX Swiss Exchange and Swiss Digital Exchange (SDX). Since all trading members at BME continued to receive market data through an alternative source and the market was working normally at all times, it was decided to continue trading at BME.

After the incident SIX has intensified the monitoring of its trading systems. As part of our regular incident management, a detailed technical analysis is currently being done. On this base, further preventive measures will be implemented.

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